



22 October 2025 | 8.00am - 6.00pm | 6.00pm - 7.30pm
Grand Ballroom, Grand Hyatt Kuala Lumpur



THE FUTURE IS NOW:
**ACCELERATING
SUSTAINABLE
TRANSFORMATION**

 Kingdom of the Netherlands

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SUSTAINABLE ACTION CONFERENCE 2025
MDBC INNOVATION & SUSTAINABILITY AWARDS

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THE FUTURE IS NOW:
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SESSION 2:

**Responsible Business & Social Compliance: Building Trust
in Supply Chains**

Moderator:



Ms. Isabelle Niekrake
First Secretary Deputy Head of
Economic Section
Embassy of the Kingdom of
Netherlands to Malaysia

Panellist:



Pn. Zailiy Zaman Khan
Group Procurement Officer
FGV Holdings Berhad



Mr. Bora Gülpınar
Global Head of EH&S
Ansell



Ms. Tan Jia Earn
Cluster ESG Manager
Hyatt Hotels in Kuala
Lumpur



Pn. Hjh. Nuranisah Hj. Mohd Anis
Chief Risk Integrity & Governance
Officer
S P Setia Berhad

FGV HOLDINGS BERHAD

Winning the Sustainability Challenge: A Road to Success

22 OCTOBER 2025



ZALILY MOHD ZAMAN KHAN
GROUP PROCUREMENT OFFICER

Enhanced Sustainability Framework



Launched and officiated by Deputy Prime Minister and Minister of Energy Transition and Water Transportation, DS Haji Fadillah Yusof on 14 July 2024

Effect of enhanced Sustainability Framework on Procurement Strategies

- Aligned to FGV Group's Strategies related to procurement
 - Cost savings
 - Governance
 - Sustainability
- Enhanced SCOC and award documents
- Enhanced KYC through vendor registration and validation
- Sourcing process include ESG considerations
- Emphasis on educating suppliers through engagements



Operationalizing traceability and no-deforestation sourcing (NDPE, MSPO 2.0 compliance)

- Reliance on compliance with MSPO or RSPO.
- Information on practices are gathered thru engagement sessions.
- FGV's TOP system – provides traceability of CPO delivered to plantation.
- Checklist based on MSPO indicators and EUDR requirements and random verification onsite. Includes date of first estate operation, status f land, land title, polygon.
- Alerts to grievance management in case of any deforestation for investigation.

Supplier engagement and capacity building

FFB related:

- **Smallholder Consultation Programme**
- **Engagement with Direct FFB Suppliers**
- **‘Kebun Angkat’** or adoptive farm initiative – based on MOC with MPOB since January 2025.
 - 20 participants involving 69 hectares of FFB farms – assessed against MSPO standards for determination next steps. Includes 4 female participants.

Non-FFB related:

- Supplier Roadshows by region
- Refined Vendor Development Program

Challenges in auditing and compliance

- Challenges in auditing and compliance enforcement across estates and downstream supply
 - Resources for multi location audits
 - Access to supplier records
 - Confidentiality restrictions

Thank you



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SUSTAINABLE HOSPITALITY

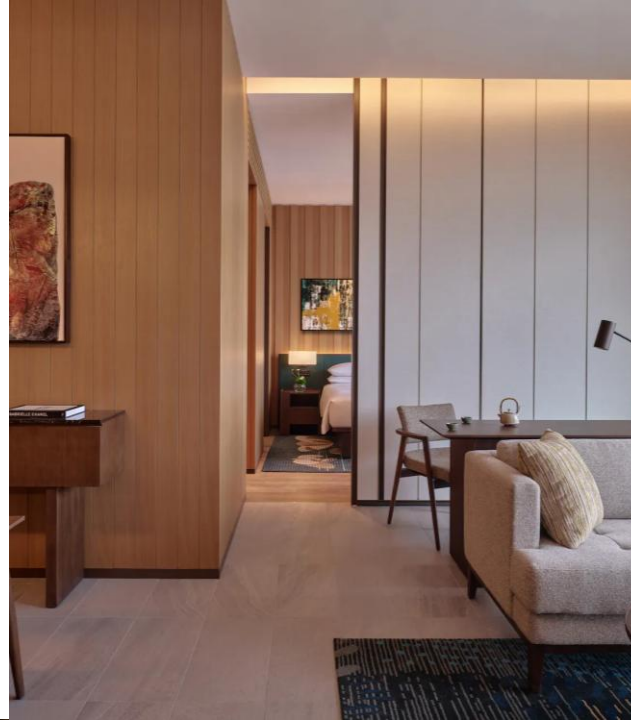
Responsible Business & Social Compliance

22/10/2025

GRAND HYATT KUALA LUMPUR

THE HEART OF HOSPITALITY

- Hospitality is built on relationships
- Every touchpoint carries a story
- Responsible business goes beyond compliance
- Shapes guest experience and trust



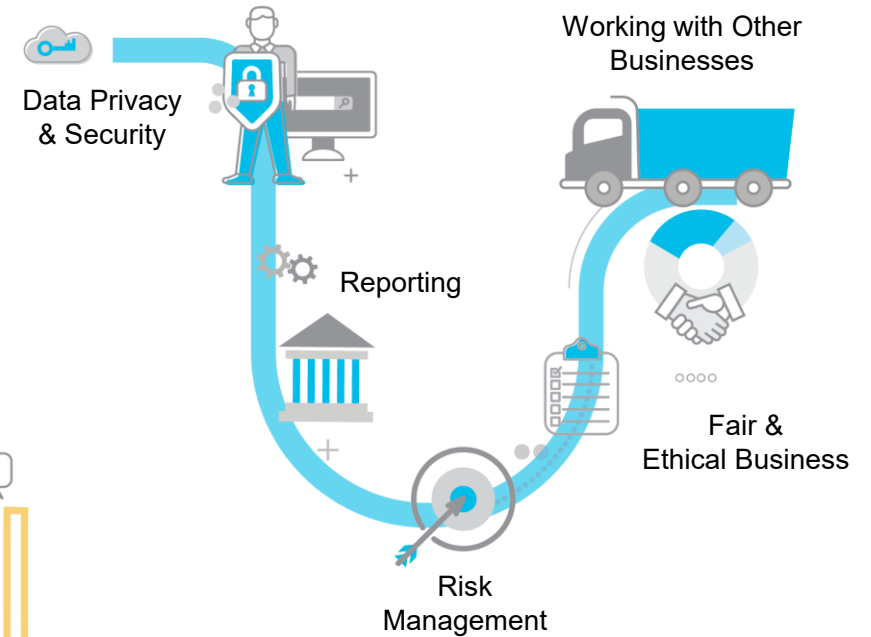
CARING FOR THE PLANET

We are advancing environmental action so that destinations around the world are vibrant for our guests, colleagues and communities.



CARING FOR RESPONSIBLE BUSINESS

We embrace our responsibility to create fair, ethical and transparent business practices.



CARING FOR PEOPLE

We care for the wellbeing of our colleagues, guests, owners and communities and are committed to advancing a culture of opportunity for all.



BUILDING TRANSPARENT & SUSTAINABLE PARTNERSHIPS

FARM TO TABLE



CIRCULAR COLLABORATION



ELIMINATING SINGLE USE PLASTIC



REDUCING PLASTIC USE



OPERATIONAL RESPONSIBILITY & TRANSPARENCY

Transparency through Credible Standards

- FSC (Forest Stewardship Council)
- MSC (Marine Stewardship Council)
- ASC (Aquaculture Stewardship Council)
- RSPO (Roundtable on Sustainable Palm Oil)
- GBI (Green Building Index)
- Green Key



THANK YOU



TAN JIA EARN
Cluster ESG Manager
jiaearn.tan@hyatt.com





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The Journey: Responsible Business & Social Compliance

Setia



Presented by:

Hjh Nuranisah Hj Mohd Anis

Chief Risk Integrity and Governance Officer

THE JOURNEY



Setia Ecopark, Setia Alam

Sustainability Governance

Strong tone at the top which emphasizes on continuous improvement on responsible business practices and ensure effectiveness to build trust and credibility.

Sustainability Framework and Policies

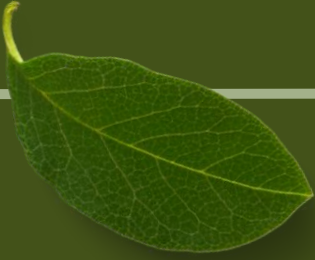
Sustainability strategies and initiatives governed by endorsed policies covering environmental stewardship and social responsibility strategies.

Risk Management and Sustainability Financing Framework

- Risk management is integrated based on set ESG Scorecard.
- Established financing framework to support sustainable projects and operations

Supply Chain Management, Engagement & Alignment

Demonstrates leadership via engagement and facilitation of business associates/supply chain to ensure compliance, alignment and continuous improvement



SETIA SUSTAINABILITY GOVERNANCE

Sustainability Governance Framework

Sustainability governance structure includes working groups and committees at Management and Board levels to oversee sustainability efforts

Policy Implementation

Sustainability policies endorsed by the Board reinforce accountability and responsible business operations



Setia
Fontaines



Setia
Spice



Setia Eco
Templer

Sustainability Governance Framework

Setia's sustainability governance is structured across from operational teams to board oversight, ensuring strategic alignment and accountability. Independent directors on the Board Sustainability Committee oversee climate-related priorities, while the CEO-led Management Committee drives implementation. Sustainability Working Groups execute ESG initiatives, reflecting the company's strong commitment to responsible business practices.



Board of Directors

- Provides top-level oversight and strategic guidance.
- Approves sustainability policies, strategies and monitors performance.
- Plays a critical role in addressing climate-related risks and opportunities.

Board Sustainability Committee

- Comprise of independent directors.
- Oversees sustainability frameworks, policies, and targets.
- Ensures alignment with responsible business conduct and strategic priorities.

Management Sustainability Committee

- Chaired by the CEO and comprise of senior executives.
- Translates strategy into action, monitors implementation, and ensures alignment with corporate vision.

Sustainability Working Groups

- Comprised of Material Matter leaders and appointed sustainability officers.
- Drive ESG initiatives and collaborate with business units for continuous improvement
- Group Corporate Sustainability overseeing the efforts.



This reflects Setia's strong tone from the top and commitment to sustainable and responsible business conduct, with clear ownership and accountability at all levels.

Setia Sustainability Framework

Setia's Sustainability Framework is built with a **clear vision** and purpose, **aligning with key material matters and the United Nations Sustainable Development Goals (UNSDGs)**. It guides the company's strategic **direction in embedding sustainability** across operations, ensuring **responsible development, environmental stewardship, and long-term value creation**.



Sustainability Policies : Strengthening Governance

Setia has established and implemented sustainability related policies to reinforce the company's governance framework, ensuring consistent, responsible practices across operations and aligning with long-term sustainability goals.

Code of Conduct

Anti Bribery

Labour Practices

Sustainability

Climate

Biodiversity

Health, Safety & Environment



SUSTAINABILITY FINANCING FRAMEWORK



Sukuk Framework Adoption

SP Setia has established the Sustainable and Responsible Investment Sukuk Framework to finance sustainability-focused initiatives.

Eligible Sustainable Projects

Funds are allocated to eligible projects i.e. green buildings, renewable energy, and affordable housing based on set criteria.

Transparency and Accountability

Reporting and utilisation tracking ensures transparency on fund allocation, utilization and achievement of intended outcome.

Strategic Sustainability Integration

The framework integrates sustainability element into SP Setia's financial operations and long-term planning.

It incentivise ESG-compliant projects with cheaper funding/better overall feasibility. This in turn would positively impact the overall supply chain and create a more sustainable ecosystem

SUSTAINABILITY RISK MANAGEMENT



- ✓ S P Setia **links its Enterprise Risk Management (ERM) with the ESG Scorecard** by aligning sustainability risks with measurable ESG targets.
- ✓ These risks are managed **through a structured three-line-of-defense model**, ensuring they are **tracked, evaluated, and reported** to both Sustainability and Risk Management Committees
- ✓ This integration enables **strategic oversight**, compliance, and continuous improvement in ESG implementation and performance.



SUPPLY CHAIN MANAGEMENT



Standardisation, assessment, and monitoring third-party engagements, ensuring compliance with anti-bribery, governance, and ESG standards.

- **Screening & Selection**
Ensuring only responsible vendors and contractors are onboarded. Facilitation for SMEs in implementation and compliance to requirements i.e. anti bribery, safety and health
- **Contractual Enforcement**
Incorporation of ESG clauses into contracts, addressing labor rights protection, ethical sourcing practices, and robust enforcement against integrity breaches and bribery
- **Performance Monitoring**
Tracking of KPIs and enforces corrective actions when standards are not met. Blacklisting for non compliance.



Reinforced via the annual CEO Dialogue with the Business Associates

CEO Dialogue, 2024

ENGAGEMENT & ALIGNMENT



S P Setia ensures regular engagement **with the stakeholders and supply chain**; and alignment on ESG compliance through a structured framework and policies that includes;

- Endorsed and Published Labour Rights Policy, Anti Bribery and Corruption
- Mandatory legal and regulatory compliance
- Rigorous Code on Ethical Behaviour, Occupational safety standards.



Regular training programs, covering safety induction, emergency response, and legal compliance, reinforce a **safety-first culture** at project sites, ensuring ethical labor practices and continuous improvement in health, safety, and environmental performance.

Setia

THANK YOU

Presented by:

Hjh Nuranisah Hj Mohd Anis

Chief Risk Integrity and Governance Officer